

Notice of Move Money or Bill Pay Dispute

Member Name:

Total Amount Disputed:

List the total of *all* disputed items, not including fees.

Account Number:

Transaction Posting Date:

If multiple, list on second sheet

Email Address:

Payee Name:

If multiple, list on second sheet

Please list primary personal email address

Daytime Number:

Best contact number

Statement

I have not, nor has anyone authorized by me, participated in this transaction.

I discovered the first transaction(s) on:

I notified the Credit Union about the disputed transaction(s)

The first transaction posted to my account on:

I filed a police report with the City of _____

Date _____

Report # _____

Note: If you have filed a police report, please provide a copy with your claim.

Reason for Dispute

I am disputing this transaction for the following reason:

Account not debited.

Duplicate credit received.

Unable to locate transaction.

Amount incorrect.

Payment not posted.

Not Authorized (Fraud)*

Not Authorized (Non Fraud)*

**Use the area below to explain; attach a separate sheet if necessary.*

Give a brief description of disputed transaction: Include any related information - name(s) of person(s) spoken with, times, method of contact, etc. Use separate sheet if necessary.

List of Unauthorized Transactions		
Transaction Posting Date	\$ Amount of Transaction	Payee Name

Member Signature

Member Signature _____ Date _____