

Branch Hours:
Mon.–Fri. 8:30 a.m.–5:00 p.m.

Lakeland Main Branch

3005 New Tampa Hwy. • Lakeland, FL 33815
Mailing: PO BOX 1000 • Lakeland, FL 33802-1000
Phone: (863) 683-6404 • Toll-Free: (800) 226-6673
24/7 ATM Access

Pembroke Pines Branch

219 North University Dr. • Pembroke Pines, FL 33024
Mailing: PO BOX 848609 • Pembroke Pines, FL 33084-0609
Phone: (954) 961-6667 • Toll-Free: (800) 822-4573

Jacksonville Branch

101 Scholars Way • Jacksonville, FL 32216
Mailing: PO BOX 8788 • Jacksonville, FL 32239-0788
Phone: (904) 725-4662 • Toll-Free: (800) 767-4618

West Palm Beach Branch

11957 Southern Boulevard • Royal Palm Beach, FL 33411
Phone: (561) 832-2629 • Toll-Free: (800) 822-4597

Altamonte Springs Branch

482 East Altamonte Dr., Suite 1010
Altamonte Springs, FL 32701-4604
Phone: (407) 260-1490 • Toll-Free: (800) 822-4756

Norcross, Georgia Branch

59 South Peachtree St. • Norcross, GA 30071-2503
Phone: (770) 613-0452 • Toll-Free: (800) 822-4758

Mableton, Georgia Branch

1025 Veterans Memorial Highway SE, Suite 630
Mableton, GA 30126
Phone: (770) 281-2553 • Toll-Free: (877) 965-3017

Sarasota Branch

Beneva Village • 3564 Clark Rd. • Sarasota, FL 34231
Phone: (941) 927-5220 • Toll-Free: (877) 231-3428
7:00am–9:00pm • 24/7 ATM Access

CAT (Computer Access by Telephone)

Lakeland: (863) 680-1733 • Toll-Free: (800) 226-7611

Internet

www.pefcu.com

PEFCU Home Banking



www.pefcu.com

1.800.226.6673

It's Free, Easy and Convenient

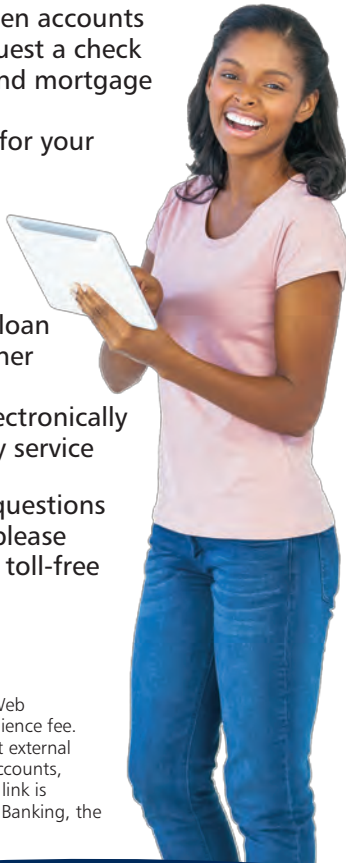
Access your Credit Union accounts right from the privacy of home. With Internet Home Banking, you can have account information when and where you need it.

Use Home Banking when you need to:

- View account balances and review account histories
- Transfer funds between accounts
- Stop payment or request a check
- Transfer VISA, loan and mortgage payments
- Access E-Statements for your monthly statements
- Apply for a loan
- Block a lost or stolen PEFCU ATM, VISA debit, or credit card.
- Make Web VISA and loan payments from another financial institution*
- Pay unlimited bills electronically with our **free** Bill Pay service

If you have additional questions about Home Banking, please contact our Call Center toll-free at 1-800-226-6673.

*PEFCU call center agent assisted Web Payments will incur a \$7.95 convenience fee. PEFCU call center agents will accept external (Non-PEFCU) checking or savings accounts, debit cards, and credit cards. If the link is utilized on our website or in Home Banking, the service is FREE.



Follow these simple steps when logging in for the first time

- Go to www.pefcu.com, enter your Home Banking ID/Username and click the "Go" button in the right hand corner. If you are a new Home Banking user your ID will be your account number located on your Membership ID card, add the letter "A" and zeros to the front of your account number so that it is 10 numerical digits in length (i.e. A0012345600).
- Enter your Password. If you are a new Home Banking user, the Password is the primary member's 9 digit Social Security Number. You will be required to reset your Password.
- After the first login attempt, you will be prompted to read, agree to, and accept the Online Disclosure.
- For security purposes select a Personal Identification Image (watermark) that will appear every time you log in.
- Select three Challenge Questions and assign an answer to each. These questions will only be asked when the account has had unusual or uncharacteristic activity. On the next screen, confirm your Challenge Questions and answers are correct.
- Verify or enter your email address.
- To receive statements electronically select "Continue" on E-Statement Disclosure. Cancel for printed statements.
- Go to the "Options" tab to:
 - Modify Home Banking ID, Password, e-mail address, or watermark picture.
 - Create a Password Reset Question and Answer in order to use the "Reset Password" feature.
 - This feature can then be used in the event you forget your Home Banking Password. (Answers are case sensitive.)

If your account becomes frozen, you must contact the Credit Union at 1-800-226-6673.

Welcome to Home Banking!

Home Banking is automatically disabled after one year with no activity. To reactivate, you must contact the Credit Union.