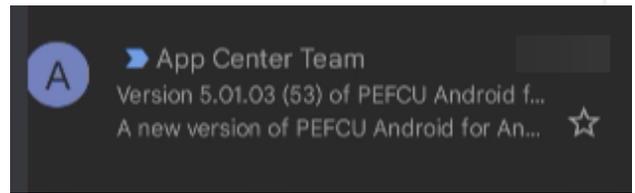


Downloading the New PEFCU Android App

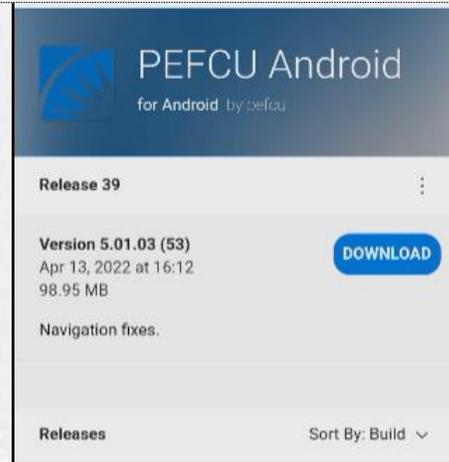
1. You will receive an email from “App Center Team” with everything you need to download the **PEFCUMobile** beta app. Open this email from your phone.



2. Tap the **Install** button. This will take you to the App Center, where you can download the **PEFCUMobile** app.



3. Once you're in the App Center, tap the **Download** button.





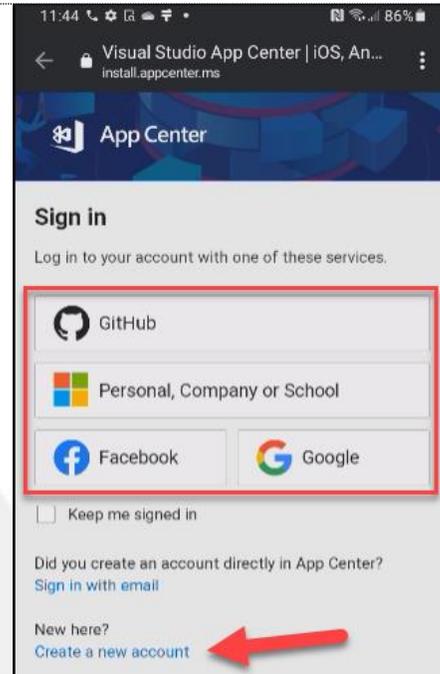
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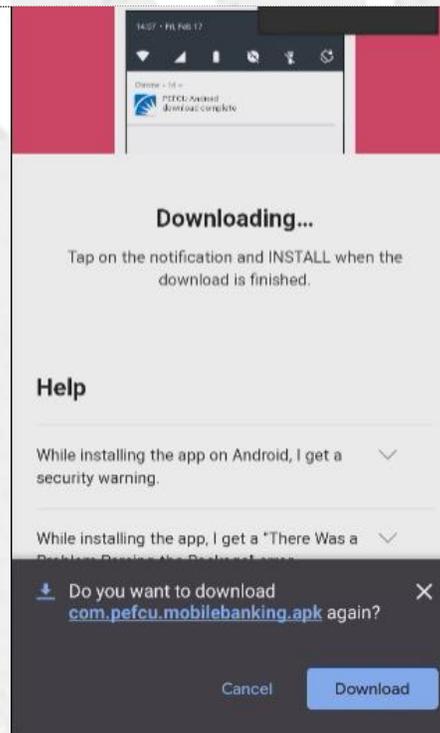
4. After clicking **Download**, you'll see four options for authenticating yourself and logging into the App Center:

- Facebook
- Google
- Microsoft
- GitHub

If you don't already have login credentials for either of these accounts, you can create an App Center account by tapping the "Create a new account" link (indicated by the arrow).



5. Once you have logged into the App Center, you will be directed to a page that asks you if you'd like to download the file. Tap **Download** to start downloading the app.

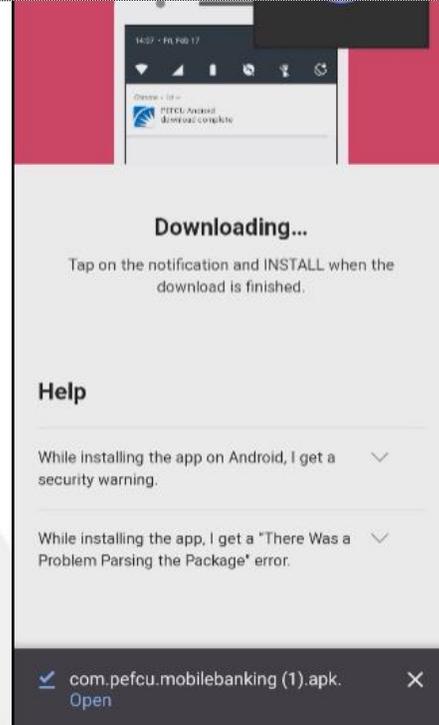




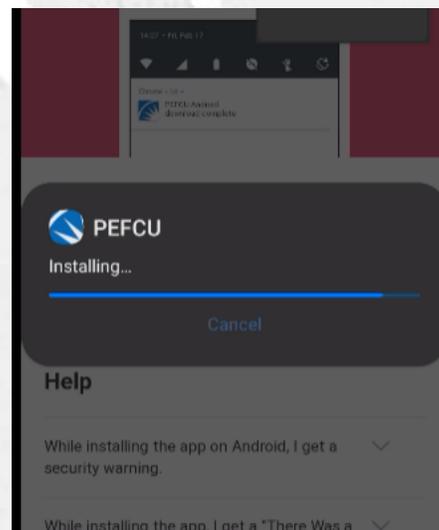
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6. Once the download is complete, you will see an "Open" link. Tap on the "Open" link to start the app.

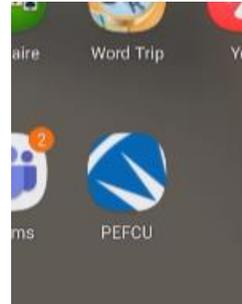


7. You will get a pop-up message that will ask you if you want to install this application. Choose the **Install** option to have the mobile app installed. You should see a progress bar showing the progress of the installation.



8. Once installation is complete, you can either tap **Done** or **Open**.

- **Done** will close the installation process, and you will be able to open the new **PEFCUMobile** app from the new icon on your screen.
- **Open** will start the app for you immediately.

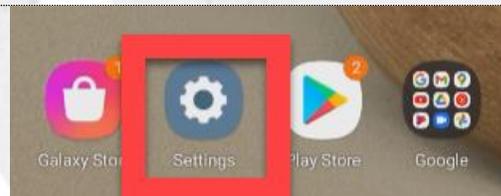


Remember, you must use your existing mobile banking username and password to log in to the new **PEFCUMobile** app.

Troubleshooting:

If you receive a security error, please follow the following steps:

1. Tap your **Settings** icon.

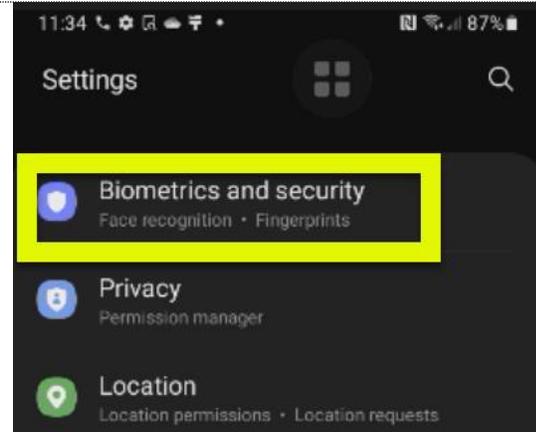




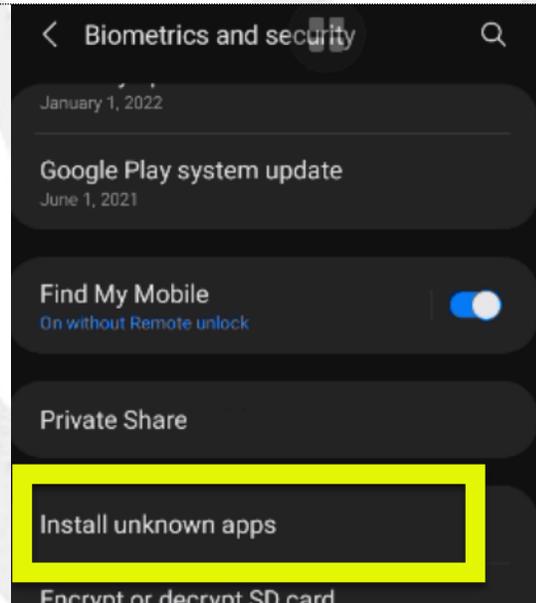
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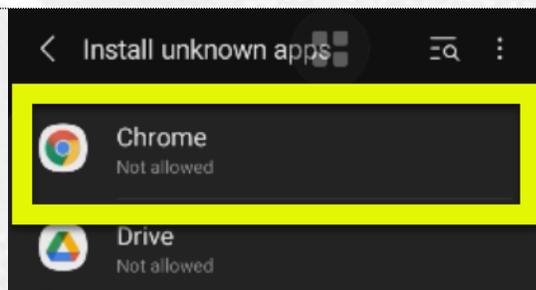
2. Select **Biometrics and security** from the list of options.



3. Next, select **Install unknown apps**.



4. If the **Chrome** icon in the list of service options shows as "Not allowed," select **Chrome**.

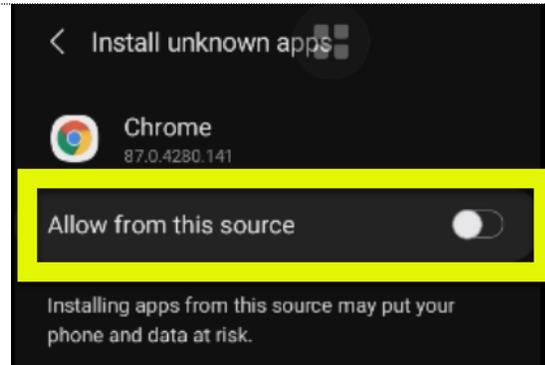




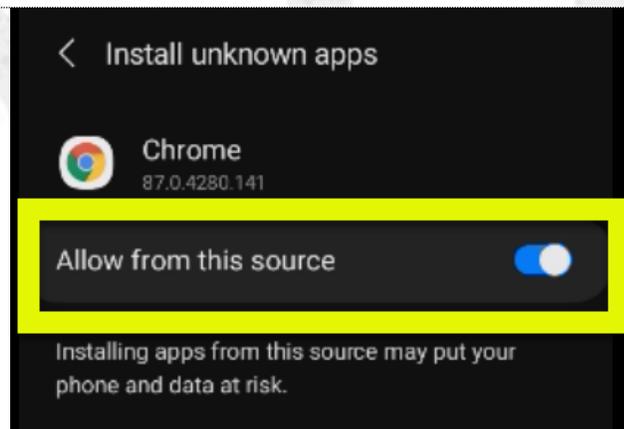
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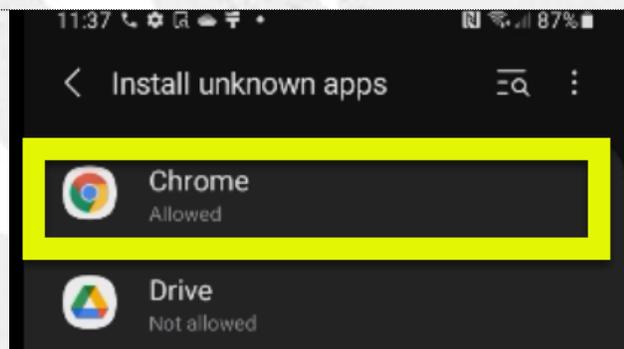
5. Next, choose the toggle option labeled "Allow from this source."



6. Slide the toggle to the right to turn on the "Allow from this source" option. The toggle should turn blue once it is on.



Tap the back arrow at the top left of the screen to go back to the options listed under **Install unknown apps**. The **Chrome** icon should now show as "Allowed."



Once you have confirmed the above, please try the download/installation again.