



Send Money

PayPal Send Money allows PEFCU members to use the WAP site or mobile app to send money to ANY individual by using an email address or by cell phone number. The funds can be sent from Savings and Checking accounts. There is a \$1.00 fee per Send Money transaction. Please verify that the e-mail address or cell phone number is correct before sending.

Mobile Bill Pay*

Enjoy a time-saving and secure way to pay your bills electronically with Mobile Bill Pay through WAP, SmartPhone: Android or Apple Mobile devices with App. The biller information will need to be added on Bill Pay using Internet Home Banking before bills can be paid through the Mobile Bill Pay service. After one year of inactivity in Internet Home Banking, you will need to contact the Credit Union for Mobile Bill Pay support.

*Account must qualify for this service.



Branch Hours:
Mon.–Fri. 8:30 a.m.–5:00 p.m.

Lakeland Main Branch
PO BOX 1000 • Lakeland, FL 33802-1000
Phone: (863) 683-6404 • Toll-Free: (800) 226-6673

Pembroke Pines Branch
PO BOX 848609 • Pembroke Pines, FL 33084-0609
Phone: (954) 961-6667 • Toll-Free: (800) 822-4573

Jacksonville Branch
PO BOX 8788 • Jacksonville, FL 32239-0788
Phone: (904) 725-4662 • Toll-Free: (800) 767-4618

West Palm Beach Branch
11957 Southern Blvd. • Royal Palm Beach, FL 33411
Phone: (561) 832-2629 • Toll-Free: (800) 822-4597

Altamonte Springs Branch
482 East Altamonte Drive, Suite 1010
Altamonte Springs, FL 32701-4604
Phone: (407) 260-1490 • Toll-Free: (800) 822-4756

Norcross, Georgia Branch
59 South Peachtree Street • Norcross, GA 30071-2503
Phone: (770) 613-0452 • Toll-Free: (800) 822-4758

Mableton, Georgia Branch
1025 Veterans Memorial Hwy SE, Ste. 630
Mableton, GA 30126
Phone: (770) 281-2553 • Toll-Free: (877) 965-3017

Sarasota Branch
Beneva Village • 3564 Clark Road • Sarasota, FL 34231-8406
Phone: (941) 927-5220 • Toll-Free: (877) 231-3428

CAT
(Computer Access by Telephone)
Lakeland: (863) 680-1733
Toll-Free: (800) 226-7611

Internet Access
www.pefcu.com

PEFCU Mobile Banking



www.pefcu.com
1.800.226.6673



What is Mobile Banking?

Mobile Banking allows you to perform transactions from mobile devices or through an APP on your Smart Phone, iPad, or tablet. Now through the APP you can see your balance without even having to log-in with our new Quick Balance feature.

To enroll in Mobile Banking: (App)

- 1 Go to the app store and search for PEFCU.
- 2 Once the app has been downloaded, use your Home Banking Username and Password credentials to log into Mobile Banking.
- 3 For security purposes, a one-time pin will be sent to the email address listed on your account.
- 4 Once you receive the 4 digit one-time pin, log into Mobile Banking again and a PIN box will show up to enter in the 4 digit PIN from the e-mail. After successfully logging into Mobile Banking, you will no longer use the one-time PIN.
- 5 Fingerprint access is now available as an alternative to using a password.

Mobile Alternative—WAP Web & Text (SMS) Banking

WAP is the web page that mobile users can use from the internet browser on a mobile device when a Smart Phone app is not available or when the mobile users wish to set up SMS, alerts, find Branch locations, etc. The WAP site can also be accessed from an internet browser on any device, such as a computer, iPad or Tablet.



SMS—Text Banking

SMS allows users to receive text messages on their mobile device regarding their accounts. Users can use short codes to retrieve balance and transaction history information via text message.

To enroll in SMS:

- 1 Log in to <https://mobile.pefcu.com> WAP site or through the Mobile APP and select SMS SETTINGS from the menu.
- 2 On the SMS profile, choose ADD A MOBILE NUMBER from the menu.
- 3 Read and Agree to the Privacy Policy.
- 4 Enter the mobile number and select Continue.
- 5 A verification code will be sent to the mobile number that was enrolled.
- 6 Enter the verification code and select continue.

Short Codes will be sent via text message to 86020

- 1 B = Balance
- 2 H = History
- 3 X= Transfer (To transfer \$100 from your 00 to 71 you would text – X 500 S71 100)
- 4 MENU = List of available short codes
- 5 STOP = Deactivate the phone from receiving SMS messages

Mobile Check Deposit*

Mobile Check Deposit is available on iPhone, Android, and iPad3 or higher versions and allows users to deposit checks into Savings, Checking, Money Market, and club accounts (excluding Holiday clubs) simply by taking a picture of the check. The Mobile Check Deposit option will be listed on the main menu in Mobile Banking. If you receive an error message after choosing the Mobile Check Deposit option, please call the Credit Union for assistance.

The daily deposit limit is \$1,000, with the first \$200 as instant credit. The remaining funds will be held for two business days. The \$200 instant credit limit is a daily limit regardless of the number of checks deposited.

*Account must qualify for this service.

Mobile Check Deposit Instructions:

- 1 After selecting the Mobile Check Deposit option on the main menu, the available daily deposit limit is displayed.
- 2 Endorse the back of the check with all required signatures and “For Mobile Deposit Only At PEFCU.”
- 3 Choose deposit account from the drop down list.
- 4 Type in the dollar amount of the check.
- 5 Tap where indicated to take a picture of the front and back of the check assuring that all four corners are visible and submit.
- 6 When the deposit is successful, a message will be displayed with the new available daily deposit limit. (If you get a successful message but do not see the deposit in your transaction history, please call the Credit Union before cashing/ depositing the check elsewhere.)
- 7 Keep the deposited check for 10 business days before shredding.

