

Consent to Contact

You agree we and/or our third-party debt collectors may contact you by telephone or text message at any telephone number associated with your account, including wireless telephone numbers (i.e. cell phone numbers) which could result in charges to you, in order to service your account or collect any amounts owed to us, excluding any contacts for advertising and telemarketing purposes as prescribed by law. You further agree methods of contact may include use of pre-recorded or artificial voice messages, and/or use of an automatic dialing device. You may withdraw the consent to be contacted at your wireless telephone number(s) at any time by written notice to us at **P O Box 1000, Lakeland, FL 33802**, by email to **info@pefcu.com**, by telephone at **1-800-226-6673, ext. 6679** or by any other reasonable means. If you have provided a wireless telephone number(s) on or in connection with your accounts, or any of them, you represent and agree you are the wireless subscriber or customary user with respect to the wireless telephone number(s) provided and have the authority to give this consent. Furthermore, you agree to notify us of any change to the wireless telephone number(s) which you provide to us. You agree to indemnify us and our third-party debt collectors, and hold us and our third-party debt collectors harmless, from and against any and all losses, claims, damages, liabilities, costs of expenses (including attorneys' fees) that arise out of your breach of any of the foregoing representations and agreements.

In order to help mitigate harm to you and your account, we may contact you on any telephone number associated with your account, including a wireless telephone number (i.e. cell phone number), to deliver to you any messages related to suspected or actual fraudulent activity on your account, data security breaches or identity theft following a data breach, money transfers, or any other exigent messages permitted by applicable law. These contacts will not contain any telemarketing, cross-marketing, solicitation, advertising, or debt collection message of any kind. The contacts will be concise and limited in frequency as required by law. You will have an opportunity to opt-out of such communications at the time of delivery.

The Credit Union uses various third party vendors to provide products and services to members. The third party vendor that the Credit Union uses to monitor suspected fraudulent credit and debit card transactions uses robo-calling to contact members by phone and leave messages about possible fraudulent transactions. You may call and opt out of receiving these robo-dialed fraudulent transaction messages by notifying the Credit Union in person, in writing, by email, or by telephone. Opting out of receiving these suspected fraud alerts could result in fraud occurring on your account.

Please update your contact information and let us know if we may contact you at the numbers listed below:

| <u>Type of Contact</u> | <u>Yes</u> | <u>No</u> |
|------------------------|--------------------------|--------------------------|
| Home Number: _____ | <input type="checkbox"/> | <input type="checkbox"/> |
| Cell Number: _____ | <input type="checkbox"/> | <input type="checkbox"/> |
| Work Number: _____ | <input type="checkbox"/> | <input type="checkbox"/> |
| Email: _____ | <input type="checkbox"/> | <input type="checkbox"/> |
| Member Name: _____ | Date: _____ | |