Publix Employees Federal Credit Union

Branch Hours
Monday – Friday
8:30 a.m. – 5:00 p.m.

Lakeland Branch — **800-226-6673**
PO Box 1000
Lakeland, FL 33802-1000

Pembroke Pines Branch — **800-822-4573**
PO Box 848609
Pembroke Pines, FL 33084-0609

Jacksonville Branch — **800-767-4618**
PO Box 8788
Jacksonville, FL 32239-0788

West Palm Beach Branch — **800-822-4597**
834 Southern Boulevard
West Palm Beach, FL 33405 -2530

Altamonte Springs Branch — **800-822-4756**
482 East Altamonte Drive
Suite #1010
Altamonte Springs, FL 32701-4604

Norcross, Georgia Branch — **800-822-4758**
59 South Peachtree Street
Norcross, GA 30071-2503

Mableton, Georgia Branch — **877-965-3017**
1025 Veterans Memorial Hwy SE, Box 1B
Mableton, GA 30126

Sarasota "Isle of Service" — **877-231-3428**
Beneva Village, 3430 Clark Road
Sarasota FL 34231-8406

Boca Raton "Isle of Service" — **866-986-9693**
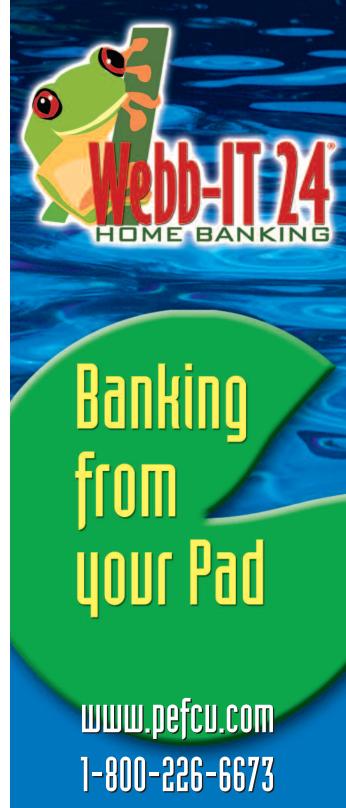9858 Glades Road Suite D3-222
Boca Raton, FL 33434

C.A.T. (Computer Access by Telephone)
Lakeland (863) 680-1733 • Toll-free (800) 226-7611

REV. 11/14

Webb-IT 24®
HOME BANKING

Banking from your Pad

www.pefcu.com
1-800-226-6673

Webb-IT 24 ®
HOME BANKING

It's Free, Easy and Convenient

Access your Credit Union accounts right from the privacy of your own pad, uh…home. That's right – with **WEBB•IT24**® and Internet access you can have account information when and where you need it.

Use **WEBB•IT24**® when you need to:

- View account balances and review account histories
- Transfer funds between accounts
- Stop payment or request a check
- Transfer VISA, Loan and Mortgage payments
- Access E-Statement for your monthly statements
- Apply for a loan
- Block a Lost or Stolen PEFCU ATM, VISA Debit, or Credit Card.
- Transfer from Financial Institution to Financial Institution (FI to FI).* Account needs to qualify.
- Make Web VISA & Loan Payments from another Financial Institution**
- Pay Unlimited Bills Electronically with our **free** Bill Pay Service

Don't Wait… Make the Leap Today!

If you have additional questions about **Webb•It 24**®, please contact our Call Center toll-free at **1-800-226-6673.**

*FI to FI has a $3.00 fee for inbound and outbound transfers.
**Web Visa & Loan Payments has a $7.95 convenience fee if a Credit Union Representative processes the transaction. If the link is utilized on our website or in Home Banking, the service is FREE.

Follow These Simple Steps When Logging on for the First Time

1 Go to **www.pefcu.com**, enter your Webb-IT 24® ID/Username and click on the "Log-In" button in the right hand corner. If you are a new Home Banking user your Webb-It 24 ID will consist of your account number located on your Membership ID card. You will also need to add the letter "A" and zeros to the front of your account number so that it is 10 numerical digits in length (i.e. **A00**12345600).

2 Enter your access code. If you are a new Home Banking User, the access code is the Primary member's 9 digit Social Security Number.

3 Within the first few login attempts you will be prompted to read, agree to, and accept the Online Disclosure.

4 For security purposes select a Personal Identification Image (watermark) that will appear every time you log in.

5 Verify or enter your email address.

6 To receive statements electronically select "continue" on E-statement disclosure. Cancel for printed statements.

7 Select three Challenge Questions and assign an answer to each. These questions will only be asked when the account has had unusual or uncharacteristic activity. On the next screen, confirm your Challenge Questions and answers are correct.

8 Go to the "Options" tab to:
- Modify Webb-it 24 ID, Access Code, e-mail address, watermark picture.
- Create an Access Code Reset Question & Answer in order to use the "Reset Password" feature.
  ○ This feature can then be used in the event you forget your Webb-It 24 Access Code. *(Answers are case sensitive.)*

If your account becomes frozen, you must contact the Credit Union at 1-800-226-6673.

Welcome to Home Banking!