

## 24/7 Access & Convenience

# CAT



## Computer Access by Telephone

**Toll-Free:  
(800) 226-7611**

**in the Lakeland Area:  
(863) 680-1733**

- Lakeland Main Branch** 800-226-6673  
PO Box 1000  
Lakeland, FL 33802-1000
- Pembroke Pines Branch** 800-822-4573  
PO Box 848609  
Pembroke Pines, FL 33084-0609
- Jacksonville Branch** 800-767-4618  
PO Box 8788  
Jacksonville, FL 32239-0788
- West Palm Beach Branch** 800-822-4597  
834 Southern Boulevard  
West Palm Beach, FL 33405
- Altamonte Springs Branch** 800-822-4756  
482 East Altamonte Drive  
Suite #1010  
Altamonte Springs, FL 32701
- Norcross, Georgia Branch** 800-822-4758  
59 South Peachtree Street  
Norcross, GA 30071
- Mableton, Georgia Branch** 877-965-3017  
1025 Veterans Memorial Hwy SE, Box 1B  
Mableton, GA 30126
- Sarasota "Isle of Service"** 877-231-3428  
Beneva Village  
3430 Clark Road  
Sarasota FL 34231
- Boca Raton "Isle of Service"** 866-986-9693  
9858 Glades Road Suite D3-222  
Boca Raton, FL 33434

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## Publix Employees Federal Credit Union

[www.pefcu.com](http://www.pefcu.com)



We Do Business in Accordance With the  
Federal Fair Housing Law and the  
Equal Credit Opportunity Act



CAT (Computer Access by Telephone) is a free service that allows unlimited telephone access to your accounts 24 hours a day, 7 days a week.

**The following are a few of the many time-saving features CAT has to offer:**

### **Savings, Checking, & Money Market Accounts**

- Verify your balance
- Stop payment on checks
- Transfer between same account, sub-accounts, and joint accounts
- Withdrawals by check — mailed to your address on file

### **Loans**

- Balances and Payments
- Last Payment, Next Payment and Due Date
- Same day Pay-off Amount
- Transfer Consumer Loan, VISA or Mortgage payments

### **VISA® CheckMate Debit, PEFCU ATM, & VISA Credit Card**

- Report lost or stolen
- Activate newly issued cards

### **Time-Saving CAT Tips**

- Press "9" to return to the main menu
- To speak to a Credit Union Associate, press "0" from any menu, during the hours 8:30am-5pm, Monday-Friday
- You may enter information while the system is speaking

### **Accessing CAT**

- Enter your Credit Union Account Number
- Enter your four-digit CAT Access Code\*
- Enter your four-digit Security Code\*

\*Information required for first-time users may vary depending on account type. Example: Personal, Business or Trust Accounts, detailed instructions given when calling the CAT System.

### **Press**

- 1 Balances
- 2 Transfers, Check Withdrawals & Payments
- 3 Account History, Cleared Checks, VISA Debit & VISA Credit Card Holds
- 4 Report Lost/Stolen or Activate VISA Debit & Credit Cards or PEFCU ATM Cards
- 5 Place a Stop Payment on a Check
- 6 Change your Access Code
- 7 Other Options
- 9 Return to the Main Menu
- 0 Speak with a Credit Union Associate — during business hours

You will need your 2-digit share or loan ID number. The following chart highlights a few of our most popular Share and Loan Account ID numbers, see your account statement for more options:

<b>00</b>	<b>Prime Share (Savings)</b>
<b>21</b>	<b>Loan</b>
<b>23</b>	<b>Loan</b>
<b>61</b>	<b>Holiday Club</b>
<b>71</b>	<b>Share Draft (Checking)</b>
<b>72</b>	<b>Money Market</b>
<b>40-59</b>	<b>VISA Credit Card</b>



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